

# Application Pack for the position of Clinical Lead Urgent Care Statewide Clinical Network

## Organisational Context

The Commission on Excellence and Innovation in Health (CEIH) provides leadership and advice on clinical best practice with a focus on maximising health outcomes for patients, improving care and safety, monitoring performance, championing evidence-based practice and clinical innovation, and supporting clinical collaboration. The Commission brings together expertise from clinicians, consumers, health partners and other relevant stakeholders to maximise health outcomes for patients.

The CEIH has three directorates:

- Consumer and Clinical Partnership
- Human Centred Design and Innovation
- Clinical Informatics

Establishing Statewide Clinical Networks is a core component of the CEIH's commitment to partnerships and engagement.

## Statewide Clinical Networks

Statewide Clinical Networks (SCNs) are groups of health professionals, health service organisations, consumers and carers who work collaboratively with the goal of high quality care. Statewide Clinical Networks operate across the continuum of care, across private and public sectors and across all Local Health Networks — both country and metropolitan. The word 'statewide' is intended to describe the scope of the Clinical Networks' focus as being across the entire South Australian health system geographically and cross sectorally.

The SCNs will each be supported by a small Steering Committee of key personnel able to influence outcomes and implement changes to services as required with leadership provided by a SCN Lead. All staff involved in the particular service area of the designated Network are considered members of that SCN, including those outside SA Health.

The SCNs Lead will report to the Commissioner through the CEIH Executive Director Consumer and Clinical Partnerships.

SCNs are not for an unlimited time duration. Depending on the Network's plan and priorities developed by the Steering Committee a time line will be negotiated with the Commission. It is estimated that most Networks will be of 3 to 5 years duration.

Let's put  
imagination to work

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## Statewide Clinical Network Lead

The SCN Lead can be from the public or private sectors, any clinical profession (and can be at any stage of their career (they do not need to be in a management position), or a Consumer, Carer or Advocate.

They will:

- Be a leader in their field, with an excellent knowledge their area of the nominated SCN, and be passionate about improving outcomes of care and consumer experience of care.
- Be someone who communicates a vision for high quality health care that generates enthusiasm and commitment.
- Have a vision of excellence in healthcare at the clinician-consumer interface through to the whole of system level.
- Draw on their experience and knowledge to develop complex strategies to build buy-in and support from key stakeholders.

The SCN Lead will provide leadership and advice to the CEIH on matters affecting quality and safety in their area of practice. The SCN Lead may be a Consumer or Carer or any health professional, including Allied and Scientific Health, Nursing and or Midwifery and Medical.

The SCN Lead collectively along with other stakeholders will form the CEIH's Statewide Network Executive Group to discuss work in their respective networks, consider system wide issues and performance trends and agree priorities across the whole of system for clinical service improvements.

The SCN Lead will work collaboratively with the CEIH on the development and implementation of the clinical improvement projects.

## Urgent Care Statewide Clinical Network

The Urgent Care SCN was established by the CEIH in 2019.

The inaugural Urgent Care SCN Lead was a clinician, Dr Caroline Phegan.

Dr Phegan's tenure has finished and will leave the position at the end of January 2022.

## Why Apply?

As a SCN Lead you will:

- Have a unique opportunity to provide leadership and to share innovations and improvements across the South Australian health care system.
- Provide leadership and advice to CEIH and SA Health on matters affecting quality and safety.
- Represent and advocate on behalf of the clinical network with other networks, CEIH, SA Health and to the broader health service community.
- Work with clinicians, consumers, carers, the CEIH, other SCN's and other relevant agencies to improve the health of South Australians.

## What do I need to know?

- The SCN Lead will be selected by a panel of experts, a Consumer representative and the Executive Director of Consumer and Clinical Partnerships following an expression of interest and merit based selection process.
- The CEIH Commissioner will confirm final appointment.
- The application process will be advertised and promoted online.
- **Applications close at 11:59pm 15th October 2021.**
- Please read the position description available online and the below information.

## How to apply?

Submit your application via email (contacts below). Include 'Statewide Clinical Network Lead Application' in the subject line.

Include the following:

- A one-page cover letter.
- A current curriculum vitae, maximum of four pages.
- If applicable; A confirmation letter from your health employer (template included below) which includes their endorsement and approval for secondment and nominated release time (e.g. <0.1 / 0.2 FTE for 2 years).

## More Information

For any enquiries, or to submit your application, please contact:

Katie Billing  
Executive Director, Consumer and Clinical Partnerships  
Commission for Excellence and Innovation in Health  
GPO Box 287  
Rundle Mall  
Adelaide, SA, 5000  
[katie.billing@sa.gov.au](mailto:katie.billing@sa.gov.au)

Phone: 8226 0883

# Frequently asked questions

## What is the Clinical Lead position comprised of?

The Clinical Lead may be any health professional, including Allied and Scientific Health, Nursing, Midwifery and Medical. They can be either from the public or private health practice domains or both.

## How is the SCNLead's time used?

The SCN Lead will work closely with the clinical network steering committee, as well as with project staff and executive from the CEIH to plan, develop and deliver work to achieve the network's improvement goals.

The Urgent Care SCN Leads will meet with the other SCN Leads as a collective group (Statewide Clinical Network Executive Group) to discuss work in their respective Networks, consider system wide issues and performance trends and agree priorities across the whole system for clinical service improvement.

## How many hours a week does the SCN Lead work? Are the hours on a set day each week or is this flexible?

Each SCN Lead is appointed on a theoretical 0.2 fulltime equivalent (FTE) basis. The SCN Lead must demonstrate how they will have dedicated free time for the role. The day and hours are flexible and will be negotiated once an offer of appointment has been made. Applicants should note that sometimes the SCN Lead will be required to attend meetings or events outside the agreed working hours.

## Does the SCN Lead automatically chair of the Statewide Clinical Network Steering Committee?

Yes, however the responsibilities of the Network Steering Committee chair and that of the SCN Lead are distinct. The SCN Lead can delegate chairing duties to another member of the Steering Committee on a temporary basis.

## Can I apply if I live and work in a regional or rural area?

Yes. Regional and rural clinicians can apply.

## Is the SCN Lead paid?

*SA Health Employees:* As with a number of Clinical Networks interstate, SCN Leads will usually not be paid in addition to their current employment if they work for SA Health. SA Health Clinicians may use non-clinical time for the work as already happens for some clinicians undertaking service to the profession, teaching or research roles, in some situations the SCN Lead's existing position may be backfilled to a maximum of 0.2 FTE.

*Non SA Health Clinicians and Consumers / Carers:* Remuneration will be negotiated with the CEIH Executive if they are a non SA Health clinician or a consumer, carer or advocate.

## What is the SCN Lead's period of tenure?

SCN Leads are initially appointed for a period of two years with the possibility of a further extension of up to 2 years.

# Letter of confirmation template if a health employee

Date

Professor Derek Chew

Commission on Excellence and Innovation in Health  
Level 7, 11 Hindmarsh Square  
Adelaide, SA 5000

Dear Professor Chew

Application of <XXXX> for a position as Statewide Clinical Network Lead for the Urgent Care Statewide Clinical Network.

I endorse <XXXX>'s application for a position as Statewide Clinical Network Lead, given their experience, expertise, qualifications and accomplishments.

I approve for <XXXX> to be released from commitments at <XXXX> organisation for <XX> EFT for a term of two years.

Yours sincerely

Your name Title  
Organisation  
Telephone number  
Email address